



WGOS 3 Webinars Q&A collated

Category	Questions	Answer
WGOS 3		
	Please could you confirm that those registered SSI or SI now have to have a Sight test before being seen as one of the new changes	Yes, as is the case pre-WGOS.
	How do none accredited professionals refer to another accredited professional?	A written letter summarising the patient's ocular condition and challenges, as now. EHEW referral paperwork can be used.
	if had gos1 before new regs will px still be eligible	Yes.
	Who is responsible for making the appointment post referral- the practice or the patient	We recommend that the practice reach out to make the appointment with the patient once a referral has been received.
	As eligibility is for a patient either with a GP in Wales or resident in Wales, does this exclude cross border patients where they may live and have a GP in England, but ordinarily choose to have their eyes tested in Wales?	Yes this excludes these patients. Only those who have a GP in Wales or live in Wales are able to access the service.
	can you perform more than one full assessment a year if circumstances change	Yes, so long as the criteria in section 6.1 of the clinical manual are met.
	What if you are unsure if dry or past wet AMD is the cause?	If you are unsure of the cause of vision impairment then the patient needs to be referred to secondary care for Certification of Vision Impairment
	I had issues with connectivity and logged in on a different device, will my attendance still be recognised?	There are no CPD points for attending the webinar. A recording will be uploaded to the Eye Care Wales website so you can review the bits you missed
Record keeping		
	Please can you repeat the comment regarding GOS paperwork that was made in the opening section, are we receiving new paperwork for new criteria's, bands, levels etc?	There will be no new paperwork from 20/10/2023. WGOS implementation will be stepwise; and a new submission mechanism will be introduced in the coming months. Guidance will be issued regarding the annotation of the current GOS forms for the delivery of WGOS
	How do we get notification of when manuals are available on site? The first 2 have been there a week but only stumbled across by chance. How do we get comms on this please	We have advised that manuals are available on Eye Care Wales website
	Can you repeat the info about sending record cards with the loss of fax please?	If you are losing fax ability, please contact the low vision service who set you up with the Secure File Sharing Portal (SFSP).
	Are there any data protection agreements or GDPR implications we need to do with sharepoint option?	All GDPR considerations have been made and data protection agreements are in place within NWSSP. The low vision team can offer more information if this is required.



Delivering & Providing the service		
	How do you establish whether there an area has reached its max capacity for WGOS3 provision in that area, before setting out on training etc	Service provision will be monitored by the NCL and HB OAs who will work with HEIW to co-ordinate training.
	Will there be a cap on the number of Low vision assessment kits available and will these only be made available to those who have completed HEIW funded training	HEIW funded trained placements will receive funded kits. Self-funded placements may receive kits if there is budget allowing across the service, but this cannot be guaranteed.
	There is an error on the qualifications slide- it should read those with at least a Professional Certificate in LV not a Higher Certificate. Thank you	Confirmed: Professional Cert in LV, not Higher Cert in LV.
	on the 'maintaining listing' slide it states that re-accreditation is required on a 3 yearly basis. I thought this requirement had been removed?	Pre-WGOS was 3yearly; this requirement has been removed. Practitioners will be required to maintain CPD and to complete any mandatory training identified as being required.
	The LVSW (WGOS 3 low vision) overview slide states that practitioners require the college of optometrists higher cert in LVSW.	Confirmed: Professional Cert in LV, not Higher Cert in LV.
	Are there any further training or modules available/required to undertake CVI?	No additional mandatory training is required to delivery CVI-W. However, all details on CVI-W service is on the Eye Care Wales website along with CVI-W refresh webinar.
	Thank you for the great presentation. Will practices still need to ring LVSW before they perform a new LVSW assessment?	There is no requirement to. However, it is advised as you can check when the patient last had an assessment and what LVAs the patient has previously been provided with.
	could you confirm what are the initial requirements do we need to do before 20th October for WGOS3	Ensure you hold an appropriate service agreement (fixed address premises or mobile) with the/every Health Board you plan to perform in.
	Under new the WGOS to provide mobile services we are being required to complete evidence of equipment necessary to provide WGOS 1 & 2- if I am a practitioner that does not provide WGOS 1 & 2 is there a different mechanism to apply for mobile services	Yes. At time of webinar the agreement declarations are being signed off.
	Could you please remind if certification of SI/SSI needs to be done with dilation WGOS 2 Band 1(?) after WGOS1? Thank you	An ocular examination is required as part of the certification assessment. A WGOS1/Sight Test must have been performed within 12 months of certification. The clinical manual outlining the process can be found here; nhs.wales/sa/eye-care-wales/professionals/latest-news-for-professionals/wgos-pathways/wgos-service-manuals/20231003-wgos-3-service-manual1-pdf/
	is being accredited for low vision the same as having the prof cert?	Yes, it is the same standard of qualification



	Are we going to be back to LV training sessions? We are missing those Rebecca!	3 yearly reaccreditation is now replaced by ongoing CPD. However, we are working with HEIW to develop opt in peer support and local events with our colleagues in social care
	I am dual accredited, low vision accredited. My practice does not offer low vision assessment, but can I still issue a CVI for dry AMD?	Yes. If you are WGOS 1,2 and 3 (inclusive) accredited you can perform CVI for dry AMD even if the practice that you work in does not provide WGOS3 low vision.
Further support		
	Thank you for answering the question but to allow us to set our practices up for any of these reforms within the next 3 weeks we need all information as soon as is available as this is a very tight timeline to make changes to systems, policies, procedures etc. Quicker communication is essential even if you have to caveat that these could change. Thanks	We appreciate the timescale set by Welsh Government is tight, and NHS Wales are doing all we can to deliver information and updates as we can.
	I have the professional certificate in low vision and have tried to do the extra courses needed to provide the service - could you provide contact details of who I need to talk to to do this?	Health Education Improvement Wales (HEIW) heiw.optometry@wales.nhs.uk
	Would it be possible to do a mobile webinar	This can be provided if required by the profession
	mobile services webinar	This can be provided if required by the profession
	Will there be CPD low vision service training	Training will be provided where there is a service need. Practitioners are required to maintain their own professional knowledge through completion of self-identified CPD
Follow ups		
	Do you envisage most patients having a follow-up exams, or only if they report a change etc?	We envisage a mix of Assessments and Follow-ups from every practitioner. The time to do a full Assessment is clearly articulated in the WGOS manual.
	I know you will not get paid, but can you still do a follow up over the phone and only see them if they are having problems ? a lot of patients do find it difficult	A curtesy call to patients to see how they are getting on with the LVAs and with any referrals made would be considered to be good practice. No fee would be claimable and under WGOS3 this would not be classed as a follow up (as this needs to be performed face to face and attracts a fee)
	Good evening, could you please confirm if a patient who had LV assessment in a practice over 12 months ago with no change of circumstances, be able to have LV assessment or would it be a follow up LV ?	This would be a follow up, unless one of the following criteria is met; (Section 6.1 WGOS manual) The patient is entitled to a WGOS 3 Low Vision Assessment: • At the point of entering the service; • When the patient is seen by a Practice for the first time and has not had a Low Vision assessment within the last 12 months; • When following a WGOS 1 Eye Examination or Private Sight Test, the patient's



		vision has changed significantly; and/or • Significant changes in a patient's personal circumstances.
	How do we stand legally if we are performing a LV follow up and miss a pathology as ophthalmoscopy is not performed as a follow up?	A WGOS 3 Low Vision follow up is a service based on functional needs. It is not a clinical assessment. Our view would be that if you suspected a patient required a clinical assessment (eg, their need is not as expected) then your duty of care to that patient would extend to you arranging a clinical assessment, as part of WGOS 1 / 2 as relevant. Please see advice from your legal representative body for legal advice.
	Are we supposed to perform FRAT and depression screening as a follow up?	This would be down to your clinical judgement as during a follow up you would perform investigations relevant to the presenting need of the patient.
	How much will we get paid for a follow-up ?	£53
Not directly relevant		
	According to the macular society two medications are now available in the USA to effectively treat dry AMD. When will these become available in Wales?	We are unsure. However, if you are interested in being part of new innovations for eye care in Wales we suggest you join your ROC.
	As a Dispensing Optician am i unable to issue CVI's?	Currently only optometrists who are accredited to provide WGOS 1,2 and 3 (inclusive) are able to perform Certification of Vision Impairment in primary care.