

# WGOS NEWSLETTER



Gwasanaethau Offthalmig  
Cyffredinol Cymru  
Wales General  
Ophthalmic Services

8<sup>th</sup> Edition, January 2024

## Welcome

**WGOS newsletter** is the go-to place to support you through Welsh Government's optometry contract reform programme. Each newsletter will give a bitesize summary of a particular topic with links to relevant resources and support. With tips and advice to help you prepare for the new optometry services... **we've got you.**

The WGOS reform programme will see the range of NHS-funded eye care services provided by optometrists, OMPs and dispensing opticians in Wales increased, with each member of the practice team collaborating to work at the top of their respective clinical licence.



## Newsletter #8 will focus on: Claiming for WGOS using the old GOS paperwork



Rome was not built in a day. New WGOS forms will be introduced in due course, but until then we are using the old GOS forms with annotations. Our colleagues in the Payments Team have asked us to remind the profession of the following points.



## WGOS 1 claims for patients "at risk"

Please use a GOS1W to claim for a WGOS 1 on the grounds of "risk" and annotate the form as below. It is no longer appropriate to use a WECS1 form to make a claim for patients with this eligibility.

- 6** If the patient is eligible as they would find losing their sight particularly difficult due to a pre-existing condition i.e. they are unioocular, they have a hearing impairment or have been diagnosed with retinitis pigmentosa, please note the pre-existing condition on the form.

- 7** If the patient is eligible solely due to their ethnicity, please:
- » Annotate the form with 'at risk of developing eye disease due to my ethnicity' and;
  - » Document the patient's ethnicity on the form in the GP/ Local Authority/ Hospital box.

## Child non-stock lens supplement

Can be claimed on both GOS3 and GOS4 forms. Please annotate the back of the forms as below. Note this supplement can be claimed for single vision lenses only. When claiming for a repair using a GOS4W, if only one lens is replaced, only 1/2 the supplement may be claimed.

- 2** If a 'child Non-stock Lens Supplement' is being claimed, please cross out the word 'complex' and replace with 'CNSL'.

*Note: The supplement can only be claimed if there is evidence to demonstrate that the patient has received a lens that improves the cosmetic appearance e.g., surfaced lenses, smaller blank sizes, higher index lenses etc.*

- 3** If a Special Facial Characteristics Supplement is being claimed, please cross out the words 'Small glasses' and replace with 'SFC'.

*Note: The records must evident why this supplement is being claimed as well as demonstrating that a special spectacle frame has been manufactured specifically for the patient.*

## GOS3W Vouchers

The voucher value is dictated by the date of issue not the date of use. For a voucher issued prior to 20th October the previous voucher value should be claimed.

## WGOS2 in a mobile setting

Please annotate the WECS 1 form with the reason the patient has received a mobile service and indicate if this was the first, second or subsequent person seen at this address.

- 4 If the WGOS 2 took place outside of a NWSSP approved practice, the reason for requiring a mobile service must be documented on the claim form as well as on the record.
- 5 If the WGOS 2 took place outside of a NWSSP approved practice, in order to be paid the correct fee, please annotate the form with the words  
"I claim the Mobile fee for [insert whether it's the first, second or subsequent] patient at the address"

The image shows a screenshot of a WGOS 2 form. On the left side, there are two text boxes with annotations. The first box, labeled '4', contains the text: "I am unable to attend a practice unaccompanied because: [insert reason]". The second box, labeled '5', contains the text: "I claim the Mobile fee for [insert whether it's the first, second or subsequent] patient at the address". On the right side, the form includes sections for "Other ethnic group" (with options: Arab, Other, State), "Patient's / Guardian's signature:" (with a '6' annotation), "Date:" (with a '2' annotation), and "Part 2. -- Optometrist / OMP Declaration: I certify that I carried out a:". Below this are three bands: "BAND 1: EYE HEALTH EXAMINATION WALES (EHEW)", "BAND 2: FURTHER INVESTIGATION / EXAMINATIONS", and "BAND 3: EHEW FOLLOW-UP EXAMINATION".

## Mobile Services and CVI

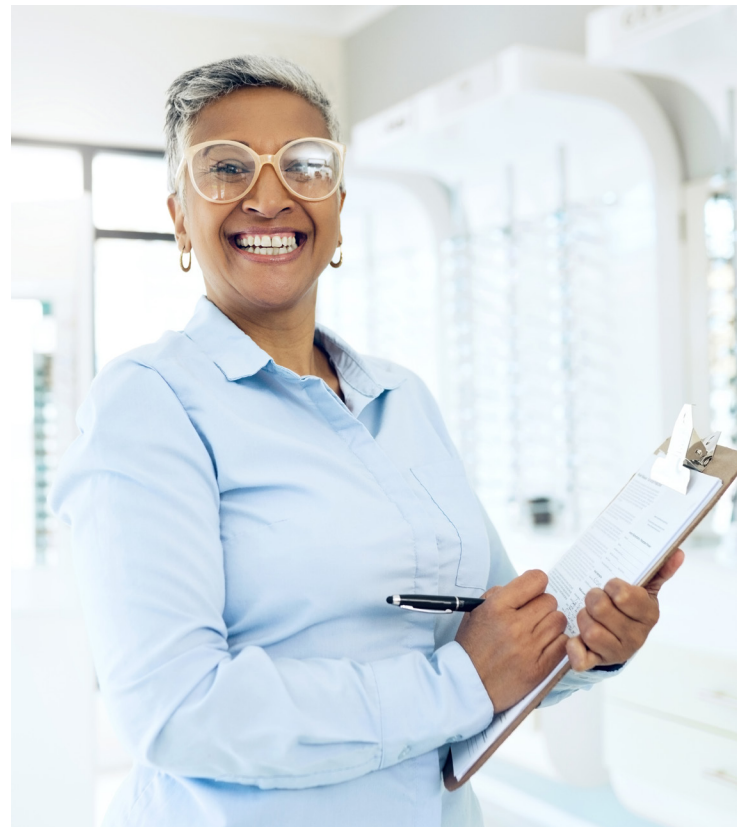
Where CVI is performed in a mobile setting, the mobile service fee should be claimed using the CVI claim form. Where WGOS 1 and a CVI are delivered together in a mobile setting, please claim the mobile service element on the GOS6W form.

## CVI/IP Services

Please use the service claim forms to request payment not the WECS1 form.

## Hospital Vouchers

Please submit to the relevant hospital finance team who will forward to NWSSP for payment.



# Key Questions



## Am I a contractor, optometrist or dispensing optician working in wales?

- If **'yes'** to the above: to the above, please take care to note these points when making claims for WGOS.
- If your answer is **'no'** to the above, relax and wait for the next newsletter.



## Summary

### What?

Please use the old GOS claim forms to claim for WGOS.

### When?

Every day when delivering WGOS.

### How?

Examples of how to annotate the GOS forms to make your WGOS claim can be found [here](#).

## Stay in touch

Optometry Wales (OW) is the professional umbrella organisation for the primary care eye health professions in Wales. They are able to offer support and advice.

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